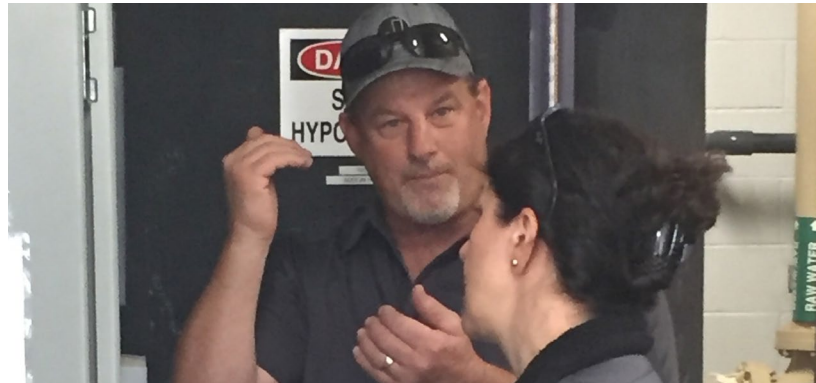


# SMALL PUBLIC WATER UTILITY



## ABOUT THIS CASE

A small water district was experiencing a significant drought and as a result needed to restart some wells that had been mothballed as an emergency source of water. **waterTALENT** provided a Water Operations Specialist with 33 years of drinking water experience to support the start-up, troubleshooting, sampling, and testing of the new wells.

## POSITION DETAILS

- Supported the start-up and performance testing of two offline wells
- Shared best practices, provided sampling and testing support.

## OPERATOR EXPERIENCE

- 33 years experience
- Certified at highest level for water treatment operations
- Final position: Chief Utilities System Operator

## DURATION

- Less than one month, until project completed.

## AFTERMATH

Wells operable as a backup water supply to the drought-prone district

## TESTIMONIALS

"Solvang is a small city but we have a relatively complex water system and just four water operators to manage it. Our Water Supervisor was in a serious car accident and was out for over a year. This put us in a real bind. We contacted **waterTALENT** to see if they could help us. Within just a few days **waterTALENT** was able to provide us with a highly experienced temporary supervisor. We also asked if **waterTALENT** could evaluate our operations and make recommendations for improvements. The temporary **waterTALENT** supervisor had great people skills, and mentored our younger operators. He also completed a very useful evaluation of our operations and prepared a brief report with recommendations and suggested best management practices. **waterTALENT** helped us make the best of the unfortunate circumstances, advancing our operators skills and helping us implement operational improvements."

- Matt, Public Works Director for the City of Solvang