

# MID-SIZED PUBLIC WASTEWATER UTILITY



## ABOUT THIS CASE

A county water agency needed to update their operational and safety procedures, but didn't want to divert staff time away from other critical operational tasks. One of **waterTALENT**'s senior water operators was brought in to provide consulting services; he conducted staff interviews, reviewed current procedures and provided recommendations for future operations.

## POSITION DETAILS

- Identified gaps in compliance, gap analysis, and records management and performed a full scale audit/review of facility processes
- Wrote a formal recommendation plan which took the form of a memorandum

## OPERATOR EXPERIENCE

- 38 years experience
- Top certification in Water Treatment, Professional
- Final position: Water Operator "A"

## TESTIMONIALS

"They provided valuable temporary support at a time of need."  
- Humberto Molina, Wastewater Treatment Plant Supervisor for the City of Madera

## DURATION

- 1 month of facility evaluation/review
- On-going support to County to address any questions contained within finalized report

## AFTERMATH

Upon successful completion of plant evaluation was requested to evaluate two separate water treatment plants within the County