

# MID-SIZED MUNICIPAL WATER UTILITY



## ABOUT THIS CASE

A mid-sized municipality had an unexpected retirement with little notice. After a thorough and competitive request for qualification process, **waterTALENT** was selected to provide an interim Water Distribution Supervisor. **waterTALENT**'s senior water operator supervised the team, maintained compliance, provided recommendations for staff reorganization and process and improvement, and allowed the City the time to conduct a full-time recruiting and hiring process.

## POSITION DETAILS

- Supervised, trained and managed City's distribution team
- Provided specification/design review support to City Engineering.
- Supported implementation of best practices.

## OPERATOR EXPERIENCE

- 33 years experience
- Certified at highest-level for distribution operations
- Former Position: Chief Utilities System Operator

## DURATION

- 4 months in parallel with City formal recruitment process until a full-time City replacement was identified.